

भारत संचार भवन, हरीश चन्द्र माथुर लेन,  
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भारत संचार निगम लिमिटेड  
(भारत सरकार का उद्यम)  
**BHARAT SANCHAR NIGAM LTD.**  
(A Government of India Enterprises)

संजय कुमार सिन्हा  
महाप्रबन्धक (प्रशा. एवं पी.आर.)  
**SANJAY KUMAR SINHA**  
General Manager (Admn. & PR)

BSNL/Admn/18-1/2016-BSNL WI(Pt)

December 29, 2016

This is regarding the feedback received from senior DOT officers, at various point of time about the deteriorated conditions and lack of basic facilities in I.Qs and I.Bs. This is very surprising that these complaints are received from I.Qs situated in big SSAs like Kolkata, Sikkim, Bangalore, Manali etc. The complaints are basically regarding lack of cleanliness & tidiness of I.Q compounds as well as rooms including washrooms etc, dirty floors & walls, unpleasant odour in room/bathroom, fitting (Civil/Electrical) not working properly, stained bed sheets/pillows/towels etc, giving bad look. Such improper maintenance & upkeep not only gives inconvenience to guest but more importantly it gives a bad name to BSNL. BSNL management took a very serious note on this issue.

It is decided that immediate steps need to be taken to improve the condition/ambience and uplift the standard of an IQs. One month time from the date of issue of letter is being given to circles to improve the condition of I.Q, after elapse of one month surprise visit will be conducted by the officers of head quarter

It is, therefore, requested that all CGMs, shall bestow their personal attention in the matters and shall take such steps so that the condition of an IQs/IBs is improved.

With best wishes.

(Sanjay Sinha)

gm(HR)  
Issue instructions to all  
SSAs for 7/12/16 imm.

पृष्ठांकन संख्या: कल्याण/17-10/होली डे होम/2015-16/चैप्टर-11/09  
प्रतिलिपि सूचनार्थ एवं आवश्यक कार्यवाही हेतु :-

दिनांक 03-01-2017

1. वरिष्ठ निजी सचिव, मुख्य महाप्रबन्धक, दूरसंचार राजस्थान परिमण्डल, जयपुर
2. सभी वरिष्ठ महाप्रबन्धक/महाप्रबन्धक परिमण्डल कार्या. जयपुर/नियन्त्रक संचार लेखा झालाना डूंगरी, जयपुर
3. सभी एस.एस.ए प्रमुख राजस्थान दूरसंचार परिमण्डल
4. वरिष्ठ मुख्य अभियंता (विद्युत)/मुख्य अभियंता (सिविल) बी.एस.एन.एल राजस्थान परिमण्डल
5. मुख्य अभियंता (सिविल) उदयपुर
6. सभी उप महाप्रबन्धक परिमण्डल कार्यालय जयपुर
7. उप महाप्रबन्धक (सर्तकता)/मुख्य लेखाधिकारी (कारपोरेट लेखा) झालाना डूंगरी, जयपुर
8. उप महाप्रबन्धक आर.टी.टी.सी/मण्डल अभियंता आर.टी.टी.सी/सी.टी.एस.डी जयपुर
9. सभी सहायक महाप्रबन्धक/मुख्य लेखाधिकारी परिमण्डल कार्यालय जयपुर
10. परिमण्डल सचिव, बी.एस.एन.एल.ई.यू./एन.एफ.टी.ई./एस.सी./एस.टी. एम्पलाईज वेलफेयर एसोसियसन राजस्थान परिमण्डल
11. नोटिस बोर्ड / गार्ड फाईल

उप महाप्रबन्धक (मा.सं./प्रशासन)